

Company name:	
Order date:	Order number:

Quantity	Product code	Description	Reason for return

Return form

In the event of products purchased by mistake or never used, it is possible to return your purchase to us in its original condition and packaging within 14 days of the date the item was delivered. Please note that it is necessary to obtain an authorisation from NaturNext before shipping goods back. Return shipping costs will be charged to the customer.

NaturNext cannot accept returns in the following cases:

- Damaged products
- Products that are not in their original condition
- Partial shipment of goods
- Missing or not original packaging (having different labels or adhesives)
- Product malfunctioning due to an incorrect installation

The customer is asked to add the waybill to the package. Our technical department will decide if the product is refundable or not after checking it. If the product does not show any damage and works properly or if it shows a manufacturing defect (that it is not due to a wrong installation), its price will be refunded by bank transfer or Paypal.

Shipping address for return:

NaturNext S.r.l.
Via Majorana 15
48018
Faenza (RA)

NaturNext

Headquarters and warehouse:
Via Majorana, 15 - 48018 Faenza (RA) - Italy

T: (+39) 0546 04 66 16
F: (+39) 0546 04 11 12

E: info@naturnext.eu
VAT: 02438650398